

All About CapTel™

Ideal for people with some degree of hearing loss, the Captioned Telephone (CapTel) works like any other telephone with one important addition: It displays every word the caller says throughout the conversation. CapTel phone users can listen to the caller. And can also read the written captions in the CapTel's bright display window.

CapTel phone users place a call in the same way as dialing a traditional phone. As they dial, the CapTel phone automatically connects to a captioning service. When the other party answers, the CapTel phone user hears everything that they say, just like a traditional call.

Behind the scenes, a specially trained operator at the CapTelSM captioning service transcribes everything the other party says into written text, the very latest in voice-recognition technology. The written text appears on a bright, easy-to-read display window built into the CapTel phone. The captions appear almost simultaneously with the spoken word, allowing the CapTel phone users to understand everything that is said—either by hearing it or by reading it.

Who benefits from the CapTel phone?

- Anyone with some degree of hearing loss, who finds it difficult to understand telephone conversations
- People using hearing aids or assistive listening devices
- People who are deaf or hard of hearing and voice for themselves

Benefits of CapTel

- Calls are made in a natural manner, simply dial the telephone number directly for the person you are calling
- Users enjoy natural telephone conversations, and can check the captions for added clarity
- Everyone can use the CapTel phone—simply turn off the captions feature to use it as a traditional telephone
- Captions appear nearly simultaneously with the spoken words
- The CapTel phone includes an amplified handset and tone control for clarity

Contact Us

(888) 269-7477

(800) 482-2424 (TTY)

CapTel@ultrtec.com